

## PERMIT INFORMATION AND REQUIREMENTS

DATE \_\_\_\_\_ TIME \_\_\_\_\_ CLASS \_\_\_\_\_

### **A PARENT MUST BE PRESENT FOR ANY RECLASS IF THE TESTER IS UNDER 18**

- Arrive 15 minutes early.
- Road test paid at the time of booking.
- Supply the appropriate vehicle type for the test. It must have signal lights, brake lights, be mechanically sound, have a good windshield which includes no interference with the drivers and road examiners vision, have a clean interior, and a horn.
- **Must present proof of valid insurance and registration to the examiner before the test will begin – if you cannot provide proof NO REFUND**
- Failure to show for appointment – NO REFUND
- Cancellation: 72 hours notice (business days) is required – NO REFUND
- If cancellation is done at least 72 hours prior, all money except for the \$21.00 service fee will be refunded.
- Rescheduling is permitted within 72 hours notice, but a rescheduling fee will apply.
- Note: If a client is suspended after the permit is purchased, the client will not be eligible for the road test and will not be reimbursed.

Road test preliminaries: knowledge permits, completed drivers medical, vision results, airbrake endorsement, and payment of all outstanding fines must be presented to the agent prior to the road test being conducted. Failure to produce these documents will result in cancellation and no refund.

Complaint Line

#403-297-6679 SOUTH

#780-427-8901 NORTH